

Campus Compact Webinar
February 27, 2018

EXPLORING THE OPPORTUNITY

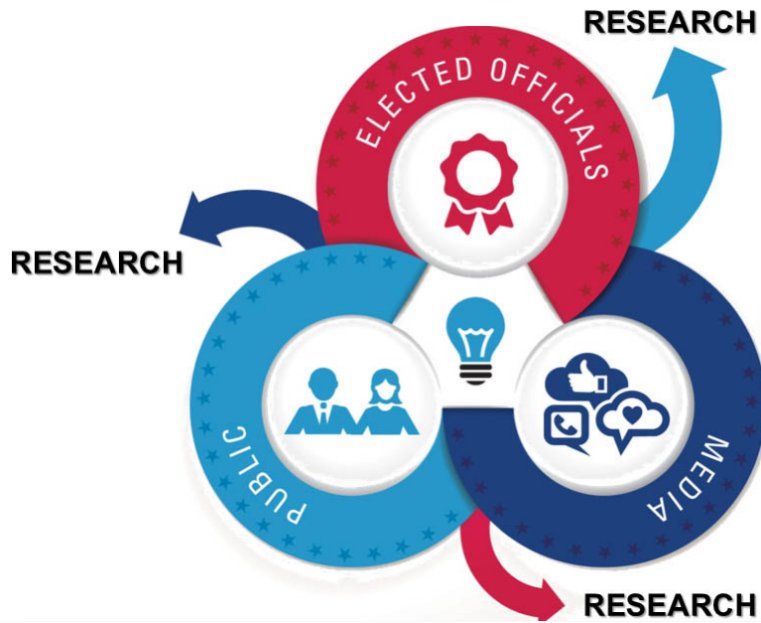
**BRINGING REVIVE CIVILITY TO
YOUR CAMPUS**

Mark Hews & Lauren Litton
State Coordinators, Initiative to Revive Civility, NICD



NICD Mission

Three Target Groups



NICD integrates research, practice and policy to support and engage:

- Elected officials who are capable of working to solve the big issues facing our country.
- A public that demands civil discourse as well as government that works in the best interests of the country as a whole.
- A media that informs citizens in a fair and responsible way.



#ReviveCivility

CIVILITY

Showing **respect** toward
someone else.

*Especially when people have different world views
and even when not reciprocated.*



What Does The Data Say?

75% Crisis Level

94% Civility Problem

9 out of 10 daily

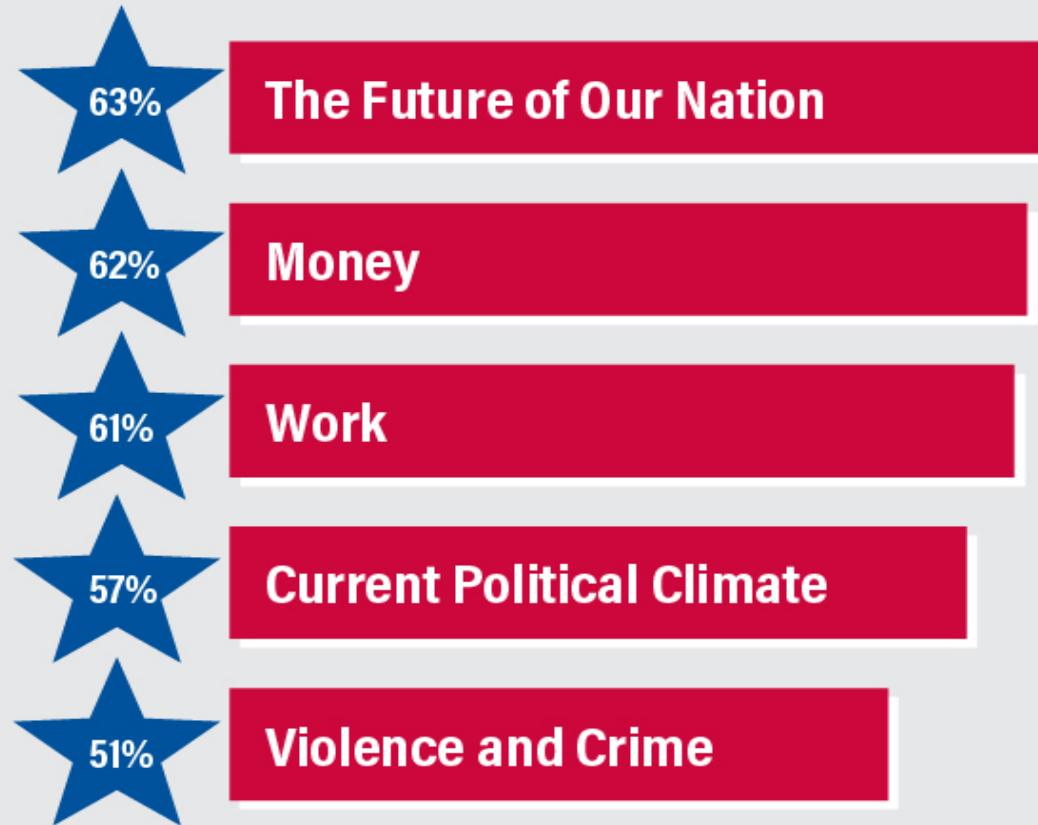
61% experience at school

49% would like training in schools



STRESS IN AMERICA™

MOST COMMON SOURCES OF STRESS

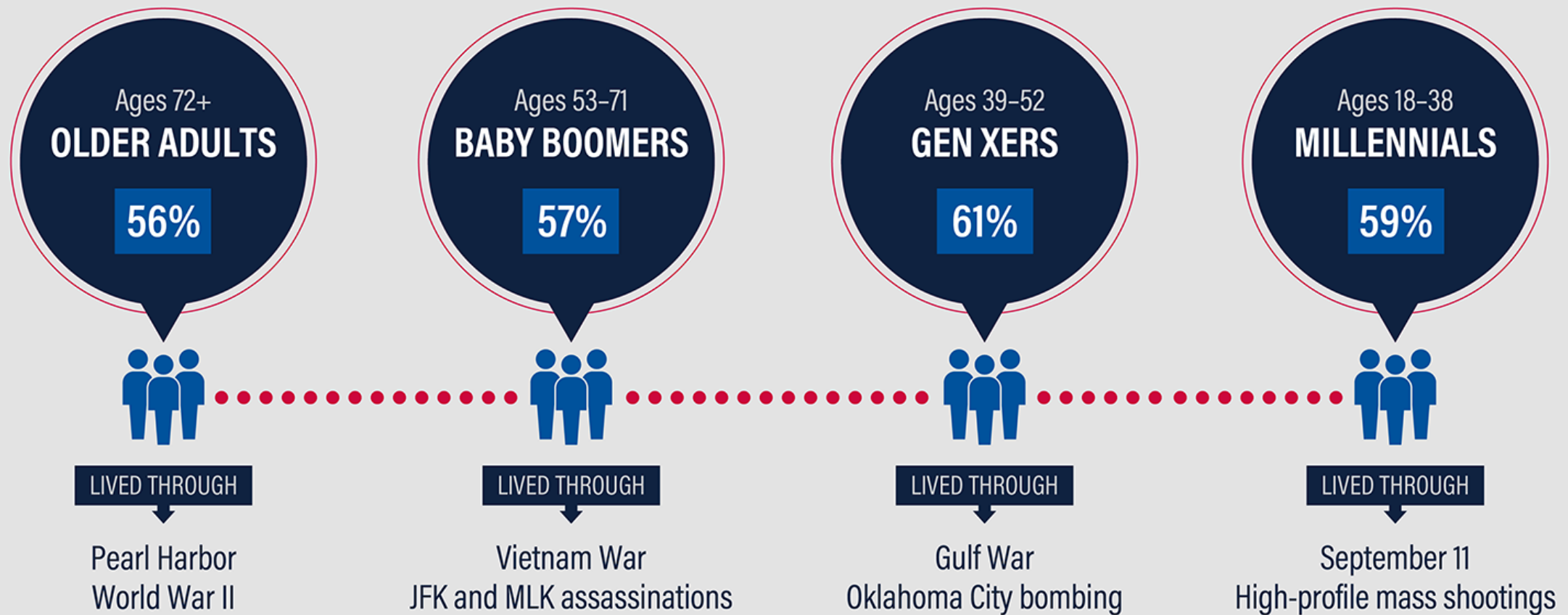


Note: Sources of stress reflect two separate questions; the sources of stress listed above were not shown within one list.

© 2017 American Psychological Association

A SHARED VIEW ACROSS GENERATIONS

No matter their age, more than half of Americans believe this is the lowest point in our nation's history that they can remember.



News as a Source of Stress

56% say that while they want to stay informed about the news, doing so causes them stress.

72% say the media blows things out of proportion

60% found political agreements on social media stressful (Pew)



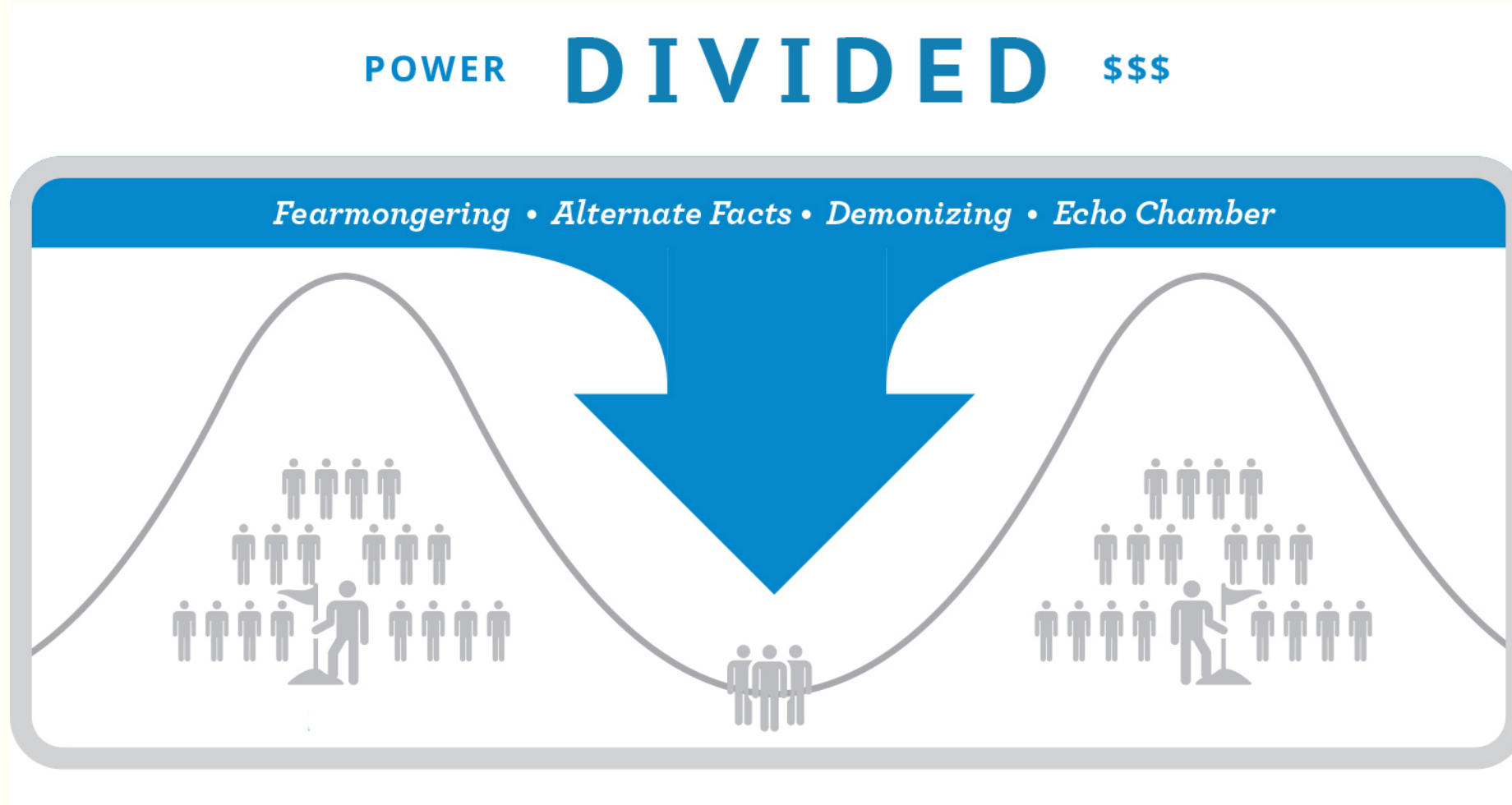
INCIVILITY IN THE WORKPLACE



- 80% lost work time worrying about an incident.
- 78% reported decline in commitment to employer.
- 68% reported decline in performance.
- 48% who experienced intentionally decreased effort.

Source: The Hidden Toll of Workplace Incivility, Christine Porath, 2017

HOW DID WE GET HERE?





WHAT CAN BE DONE?

Civil Discourse as Mechanism of Change

CIVIL DISCOURSE

The ability to disagree **WITHOUT** being disrespectful.

The free and respectful exchange of different ideas.

It involves questioning and disputing, but doing so in a way that respects and affirms all persons, even while critiquing their arguments.

Is our Democracy Threatened?



Democracy is a
conversation.

The quality of that
conversation matters.

And people are
listening!

People are Social Beings...

They respond to:

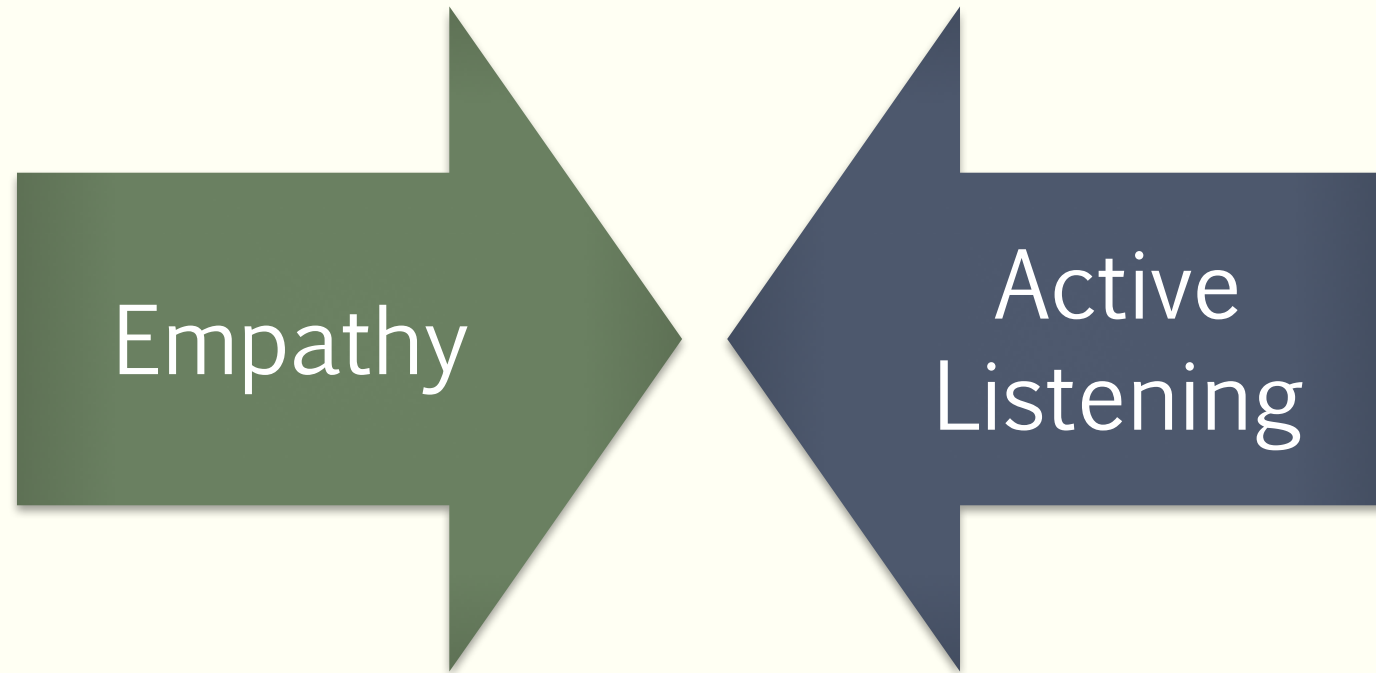
Context – Understanding the context of a situation is important before, or instead of, just responding

Structure – we interact and live together in structured environments

Signals – We take cues from facial expressions, body language, etc.



PILLARS OF CIVIL DISCOURSE



Revive Civility at the State Level

Maine



Ohio

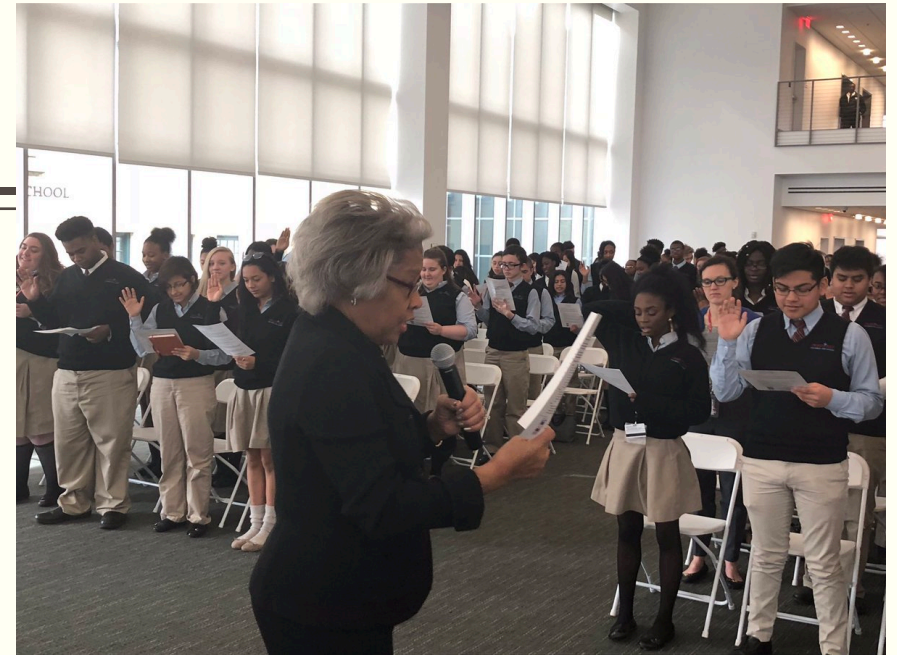


PROCLAMATIONS/RESOLUTIONS



Civility Pledge

- Seek out a variety of reliable news sources with different perspectives
- Listen respectfully
- Encourage and support efforts to bring people together with different points of view
- Invite other people to join the Initiative



FOSTERING CIVILITY ON SOCIAL MEDIA



Here are some tips to stay respectful on social media.

CHECK FOR ACCURACY

We are often in such a hurry that we share stories when we see them posted by a trusted source or based on their titles alone. In today's age of negative and false news, that is not enough. Before you share any information, make sure the story is true and accurate. Take a few moments to read the entire story and check included facts.



AVOID INSULTS & NAME CALLING



Never say anything on social media that you would not feel comfortable saying to someone in person. Separate people's opinions from who they are as a person. Avoid name calling, insults, or labeling. Before posting, consider whether your story/comment contributes to civility or to incivility.

SEEK INFORMATION FROM DIFFERENT PERSPECTIVES

Research reveals that our media feeds are filled with information based on sites we already prefer. This can lead to having a singular viewpoint about issues. It is important to read and to be open to news from various media sources and posts from people with differing opinions on social and political issues.



WALK AWAY



When you see something on social media that upsets you - pause. Do not immediately respond. Instead, step away and take time to think if there is a response that would contribute to civil discourse. For example, is it true? Helpful? Necessary? Remember you do not always have to comment.

SPREAD RESPECT

Share information about the role of civility and respect in promoting constructive conversations. Highlight instances of civility and respect. Sign the pledge to Revive Civility. Be an example for others by demonstrating respectful dialogue.

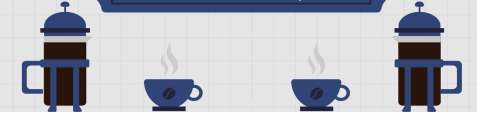


REVIVECIVILITY.ORG



The Initiative to Revive Civility has developed tips, tools, and resources to help you take action today!

Setting the Table for Civility



AGREEMENTS



When discussing a topic when there are different opinions, it is recommended to have people agree to guidelines before the conversation begins. Here are some suggested agreements about respectful participation and active listening. Remind people that the goal of the conversation is not to convince or persuade others of their position, but to share their views and better understand differing opinions. Feel free to have people add other guidelines that they believe would help create a civil and constructive conversation.

Respectful Participation

All opinions are welcome and encouraged



One voice at time



Be present



Share the floor/Keep comments brief



What is shared during the conversation stays in the room.

Active Listening

Be open to learning. Be curious



Ask clarifying questions



Use "I" statements



No name calling, arguing, or being dismissive



Assume best intentions




Agree to disagree



www.revivecivility.org

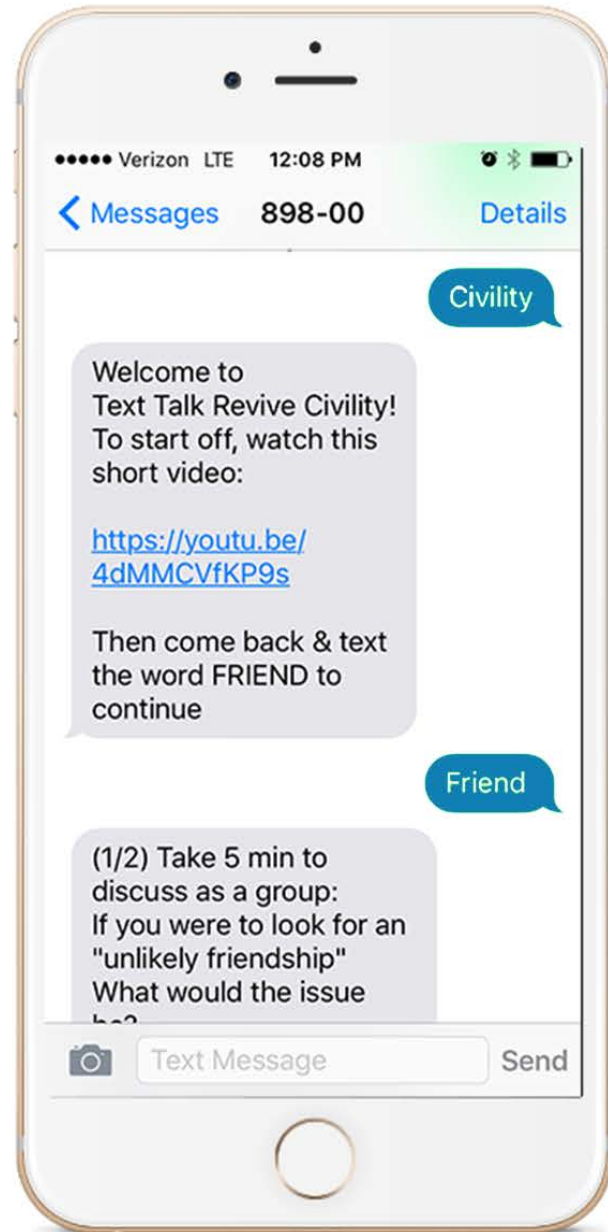


CIVILITY CONVERSATIONS

- 
- Individual & Small Group Conversations
 - Trainings on Skills for Constructive Conversations
 - Community Dialogues
 - Text/Talk

Start a Conversation Today





1

Text CIVILITY to 89800

Gather in groups of 3-5 with one cell phone. Text CIVILITY to 89800

2

Follow the text prompts

Groups move through the texted script at their own pace.

3

Be part of the change

As a group, you might discover new ideas and perspectives – and be well on your way to engaging in a respectful dialogue.

*“The greatness of America lies
not just in being more
enlightened than any other nation
but rather in her ability to repair
her faults”*

Alexis de Tocqueville, Democracy in America

Discussion

What can our campus do
to be part of the solution?



Thank You!

Mark Hews, Maine

(207) 577-0209

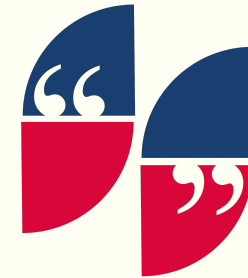
mehews@mehewsandcompany.com

Lauren Litton, Ohio

(216) 223-8115

llitton@ispconsults.com

THE UNIVERSITY OF ARIZONA®



National
Institute for
Civil Discourse

www.revivecivility.org